

# wolf bonus account application

**campus dining**  
*Dedicated to our customers' satisfaction*

**Value Added debit account  
accepted at all Campus  
Dining locations for  
Faculty, Staff and Students**

- Valsetz Food Court
- Werner University Center  
Restaurants
- Caffè Allegro
- Wolf Express
- Western Deli
- Wolf Grill



**\*\* NEW APPLICANTS MUST HAVE THEIR WOU STUDENT ID CARDS ENCODED AS THEIR MEAL CARD \*\***  
**IN THE OFFICE OF UNIVERSITY HOUSING AND CAMPUS DINING**

**Wolf Bonus Account Application / Deposit - Western Oregon University**  
*Limited to Staff, Faculty and Students associated with Western Oregon University*

STAFF/ FACULTY       STUDENT OFF CAMPUS       STUDENT ON CAMPUS

Date: \_\_\_\_\_ Local Phone: \_\_\_\_\_

Name: \_\_\_\_\_

Local Address: \_\_\_\_\_

Permanent Address: \_\_\_\_\_

V#: \_\_\_\_\_

Amount of Deposit: \$ \_\_\_\_\_ *(\$20 minimum)*

CASH       CHECK - CHECK #: \_\_\_\_\_       CREDIT (type) \_\_\_\_\_

Receipt #: \_\_\_\_\_  NEW APPLICANT       DEPOSIT ONLY

Signature: \_\_\_\_\_

**DEPOSITS WILL BE ADDED TO ACCOUNTS BY 5 P.M. OF DATE RECEIVED IN THE  
OFFICE OF UNIVERSITY RESIDENCES AND CAMPUS DINING**

**OFFICE USE ONLY**      *Inactive Accounts (No activity for 2 years) will be deleted.*

\_\_\_\_\_ Check for completeness and signature  
\_\_\_\_\_ Date stamp on front

\_\_\_\_\_ Meal Plan opened  
\_\_\_\_\_ ID card encoded  
\_\_\_\_\_ Money put on plan



For Faculty, Staff and non-resident students seeking alternate on campus dining choices, the Office of University Housing and Campus Dining invites you to apply for a Wolf Bonus Account. A Wolf Bonus Account is a great way for non-resident individuals to eat meals while on campus and it provides you with a 5% enhancement on your account. An account can be opened in the Housing & Dining office with a minimum deposit of twenty dollars. (Exact cash, check, credit or debit cards are all accepted).

For your convenience, your WOU ID Card is encoded with the wolf bonus account information and can then be used just like a debit card to make food purchases. The card is accepted at all campus dining locations including the Valsetz Dining Hall and restaurants in the Werner University Center. After each purchase, your remaining balance is displayed on the cashier screen, so you may ask for your balance or you can ask the cashier to print a receipt that will also display your balance. You may also ask the cashier to do a balance inquiry at any time, no purchase is necessary.

Treat your WOU I.D. card like a credit card and report lost cards promptly to the Housing & Dining office, 503-838-8311 (88311 on campus). The account will be changed so the lost card will no longer work. You may either have a temporary voucher made up (A \$2.00 charge to your WOU account will be applied) which can serve as your meal card for up to 5 working days, or elect to have a new card made. Requests for new student ID cards should be made in the Werner University Center. A \$15.00 fee for the new card is due at the time the card is made for you. The new card will also have to be encoded with a new number before it will function as your meal card again. Cards can be encoded at the Housing & Dining Office. Cashiers in Valsetz Dining Hall are also authorized to make your card lost and issue you a temporary

voucher if you know your student/staff V number.

Additional deposits can be made by phone with a credit card, or with cash, credit or check at the Housing & Dining office. Wolf Bonus Account deposits can also be mailed in campus mail.

A full refund of your remaining account balance of \$15.00 or more will be made to students who are officially withdrawing from Western Oregon University, or for faculty and staff who terminate employment from the university. Refund requests must be submitted in writing before refunds will be granted.\* Refund checks will be mailed approximately thirty days after notification. Refund will not be made for amounts less than \$15.00.

To open an account, fill out the form in this brochure; take or mail directly with your minimum \$20.00 deposit to the Housing & Dining office. Your WOU ID card will need to be encoded to activate your account. The Housing & Dining office is located on the ground floor of Ackerman Hall.

Please feel free to contact University Housing & Campus Dining toll free at 1-877-877-1593, by email at [housing@wou.edu](mailto:housing@wou.edu), or on-line at:

- <http://www.wou.edu/student/residences/dining.php>
  - <http://www.wou.edu/student/residences/>
- if any further information is required.

**\*Please Note:** *Accounts with no activity for two years, become inactive. These accounts will be deleted and any funds remaining in them are not eligible for refunds.*

CAMPUS DINING  
ACKERMAN HALL  
WESTERN OREGON UNIVERSITY  
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