

Minimum Computer Requirements

Residence Hall Network Access

Every residence hall room on the WOU campus is wired for computer network access. This connection is very similar to a broadband Internet Connection. Please use the requirements listed below when determining the best computer system to bring to WOU.

Minimum Hardware Requirements for IBM Compatible (PC) Computers:

- Operating System – Windows XP (Service Pack 3), Windows Vista (Service Pack 2), Windows 7 (Service Pack 1), or better.
- Ethernet Network connection.
- See antivirus note below.

A recognized antivirus program with an update subscription is required for all on campus PCs. Students without a qualifying antivirus product will be required to install Sophos Antivirus (provided by WOU at no cost) upon arrival at WOU.

All students with PCs will also need to have local Administrator access to install the Client Security Agent – which scans the computer for security compliance and keeps it up-to-date.

WOU has a security policy that can be seen at: <http://www.wou.edu/policy/222>

Minimum Hardware Requirements for Apple (& Macintosh) Computers:

- Mac OS X 10.4 (With the most recent updates installed) – or better
- Ethernet Network connection

FEES

Students should be able to connect their own computers to the WOU network by plugging in the provided network cable, launching a browser and following the directions. Anyone needing assistance from Residential Computing to connect their computers to the network may be charged a \$25 network connection setup fee.

Additionally, if you wish to have Residential Computing install a network card you will be charged for the cost of the card (\$40), and the \$25 connection fee. Please note that some older computer systems and low quality / cost network cards may have difficulty communicating with our campus network. If our technicians cannot configure your machine to run on the network within 2 hours, we may require appropriate upgrades to complete your installation. Please understand that Residential Computing will do all we can to get your computer connected, but depending upon your system, there may be difficulties.

Finally, any student unable to clean infections while on campus will be charged a \$10 Anti-Virus fee, for a Residential Computing technician to clean their machine. This fee will be charged at the request of the student or in the case a virus must be removed to restore network access.

If you have questions about the computer requirements, please feel free to contact Myron Hoeckle with Residential Computing at 503-838-9201. Thank you.