

wolf bonus account application

campus dining

Dedicated to our customers' satisfaction

**Value Added debit account
accepted at all Campus
Dining locations for
Faculty, Staff and Students**

Campus Restaurants

- Valsetz Food Court
- Caffè Allegro
- The Press
- Western Deli
- Wolf Express
- Wolf Grill



Western Oregon
UNIVERSITY

**** YOUR STUDENT ID CARD WILL SERVE AS YOUR MEAL CARD ****



Wolf Bonus Account Application / Open / Close - Western Oregon University
Limited to Staff, Faculty and Students associated with Western Oregon University

STAFF/ FACULTY STUDENT OFF CAMPUS STUDENT ON CAMPUS

Date: _____ Local Phone: _____

Name: _____

Local Address: _____

Permanent Address: _____

V#: _____

Amount of Deposit / Transfer: \$ _____ *(\$20 minimum)*

CASH CHECK - CHECK #: _____ CREDIT (type) _____

Receipt #: _____ TRANSFER - From Resident Mealplan CLOSE ACCOUNT
Minimum \$20 - See Refunds on back

Signature: _____

OFFICE USE ONLY *Inactive Accounts (No activity for 2 years) will be deleted.*

Check for completeness and signature

_____ Date stamp on front

_____ Meal Plan opened

_____ Meal Plan closed

_____ ID card encoded

_____ Money put on plan/Transferred



Western Oregon
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For Faculty, Staff and students seeking alternate on campus dining choices, the Office of University Housing and Campus Dining invites you to apply for a Wolf Bonus Account (WBA). The WBA is a great way for individuals to eat meals while on campus and it provides a 5% enhancement with each purchase. An account can be opened in the Housing & Dining office with a minimum deposit of twenty dollars. (Exact cash, check, credit or debit cards are all accepted).

For your convenience, your WOU ID Card is encoded with the wolf bonus account information and can then be used just like a debit card to make food purchases. The card is accepted at all campus dining locations including the Valsetz Dining Hall and restaurants in the Werner University Center. After each purchase, your remaining balance is displayed on the cashier screen, so you may ask for your balance or you can ask the cashier to print a receipt that will also display your balance. You may also ask the cashier to do a balance inquiry at any time, no purchase necessary.

Treat your WOU I.D. card like a credit card and report lost cards promptly to the Housing & Dining office, 503-838-8311. The account will be changed so the lost card will no longer work. You may either have a temporary voucher made up (A \$2.00 charge to your WOU account will be applied) which can serve as your meal card for up to 5 working days, or elect to have a new card made. Requests for new student ID cards should be made in the Werner University Center. A \$15.00 fee for the new card is due at the time the card is made for you. Cashiers in Valsetz Dining Hall are also authorized to make your card lost and issue you a temporary voucher if you know your student/staff V number.

Additional deposits can be made by phone with a credit card, or with cash, credit or check at the Housing & Dining office. WBA deposits can also be mailed in campus mail.

OPENING AN ACCOUNT

To open an account, fill out the form in this document; take or mail directly with your minimum \$20.00 deposit to the Housing & Dining office. If you submit your application in person, your WOU ID card will be encoded there and serve as your meal card. Alternatively, if you choose to submit your application by mail, you will need to have your WOU ID card encoded either at the Housing & Dining Office or at the Health and Wellness Center.

The Housing & Dining office is located on the ground floor of Ackerman Hall.

The Health and Wellness Center is located south of the DeVolder Family Science Center.

REFUNDS

A full refund of your remaining account balance of \$20.00 or more will be made to students who are officially withdrawing from Western Oregon University, or for faculty and staff who terminate employment from the university. Refund requests must be submitted in writing before refunds will be granted.* Refunds are NOT made in cash. Refund checks will be mailed approximately thirty days after notification. Refund will not be made for amounts less than \$20.00.

Please feel free to contact University Housing & Campus Dining toll free at 1-877-877-1593, by email at housing@wou.edu, or visit us on-line at:

- <http://www.wou.edu/housing/campus-dining/>
- <http://www.wou.edu/housing/>

***Please Note:** *Accounts with no activity for two years, become inactive. These accounts will be deleted and any funds remaining in them are not eligible for refund.*

CAMPUS DINING
ACKERMAN HALL
WESTERN OREGON UNIVERSITY
345 N. MONMOUTH AVE
MONMOUTH, OR 97361